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Multi-bank file splits are here!

Hi [%first_name | there%]

We've received numerous requests to split bank files for faster processing by each individual bank (*rather than combining all direct credits into a single file and the resulting slow delivery of direct credits to staff bank accounts due to the nature of bank processing systems in Samoa and the Cook Islands*). So, it's here in both SmoothPay Gold desktop payroll and goPayroll online!

Also, ANZ Transactive is now available for both countries.

The multi-bank facility has been tested as far as we can without live processing, so if you want to give it a try please feel free and let us know if you have any issues (which we'll fix as fast as possible as usual).

We are told by ANZ that they're working on better data transfer between banks, so hopefully this new facility is just a temporary solution to an issue that has been ongoing for some years.

As always, our Helpdesk is available to provide assistance, answer any questions and provide product support - just call!

Regards, **Matt and the SmoothPay support team.**

Settings

General **Bank** Payslips Accounting Super Email Timesheets Options 1 Options 2

Bank system **BSP QuickPay** (note A) Split bank files?

Bank code

BSB+account

User #

Statement text

File name

Bank	Account	Target	File
Other/overseas	000000-1234567	None	payother.xls
ANZ	020000-1234567	ANZ Diskpay	payanz.pc1
BSP	039001-1234567	BSP QuickPay	paybsp.txt
BCI	010000-1234568	BCI xls	paybci.xls

(note B)

OK

This screenshot shows the desktop payroll options with Split bank files set

Note A: The bank coding system is determined by the primary bank system set here. BSP have different bank numbering than the other banks - please see your respective country guides for details.

Note B: The bank account number from which your payments will be made must be for the target bank system specified (it would be pointless to use a BSP account to debit when your output is ANZ Transactive etc.). Desktop users need to double-click the bank row to edit.

Single-file direct credits now include all direct credit payments for all banks.

Multi-file allows you to split outputs for each bank.

As usual, the file **directcredit.xls** will still be created if you need it (handy for checking too).

Desktop payroll updates



If you're using Smoothpay Gold desktop payroll then it's critical that you apply updates **at least ONCE PER MONTH!**

Of course, if you're using [goPayroll online](#) then updates are installed automatically every few days.

Updates are released regularly and often contain critical fixes and new features - you can review these changes in *Help..Release notes*.

Update now!

Subscription price increase

We haven't moved subscription prices for a few years, however we've reviewed our growth strategy and need to make adjustments to offset increases in our costs to retain and train staff, invest in new technologies and develop to meet new government and industry initiatives.

SmoothPay is still one of the lowest cost payroll systems available, and provides many other features simply not available in other products.

Subscription charges will be increasing by approximately 15% from August onwards.

Referrals are good for business

We often receive great feedback from our customers for our prompt support, great features and reasonable pricing and we'd like you to share that with others. What helps our business grow and evolve is good for ourselves as well as our customers.

SmoothPay is aimed at SME's and if you know of anyone struggling with their payroll then please let them know about SmoothPay.

We would certainly appreciate growing our customer base, especially as growth tends to allow us to keep our subscription prices lower than our competitors. Thank you.

Training and product support



Just a reminder that training and product support is covered by your subscription!

Staff come and go, and there's often a lot of knowledge lost in the process. Don't struggle to work out how to do things - help is only a call or email away. Local support is also available if you need it.



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