

Email not displaying correctly? [View it](#) in your browser.



## Your old SmoothPay Blue payroll software is expiring soon!

Hi [%first\_name | there%]

The majority of SmoothPay Blue sites have been successfully migrated to goPayroll (*online*) and a few have opted to go with SmoothPay Gold (*desktop payroll*).

SmoothPay Blue is no longer maintained, meaning there will be no more bug fixes or tax changes - the software should not be used for pay processing beyond 31 March 2019.

We're encouraging remaining users to **arrange migration early** to avoid a potential queue at the end of March (*which could delay your ability to process payroll by some days, if not weeks*). Migrations are processed in the order they are received. A charge may be levied for migrations after 21 December 2018.

The newer SmoothPay payroll products already provide **IR Payday Reporting** (*compulsory for most businesses from April 2019*) and many other features unavailable in the older software.

Please contact the Helpdesk if you have any questions or would like to arrange migration of your current payroll - do not leave it too late!

Regards

**Matt Gardner (CEO)**  
**and the SmoothPay support team**

## What does migrating my payroll data entail?

All we need is a fresh backup of your payroll data created as soon as possible after processing your normal payrun (*this allows us time to migrate your data and get you trained before your next payrun*):

- AFTER your payrun, create a fresh backup and make sure that the "*Free offsite internet backup*" option is ticked.
- then, call or email the helpdesk to advise you're ready to have your data migrated and which payroll product you wish to use (*generally we recommend goPayroll online - find out more about each product below*).
- SmoothPay migrates your data from the backup archive and notifies you by email when it's ready to use.
- You call the Helpdesk when you're ready for introductory training on the new payroll (*approx 30 minutes is enough to cover the basics*)

Your existing subscription covers use of the new payroll until the normal expiry date, at which time you can choose your ongoing subscription plan.

Don't delay - do it today (or soon)!

## goPayroll - Online (cloud) payroll



*Access your payroll from any internet connected computer*

**Cost:** All [pricing is published on our website](#) as a monthly subscription or invoiced annually.

**Benefits:** No software or updates to install - you always have the latest edition and it can be used by more than one user at the same time.

## SmoothPay Gold - desktop payroll for Mac and Windows

*Available for Mac and Windows users  
with optional multi-user access*



**Cost:** All [pricing is published on our website](#) (*invoiced annually*).

**Multi-user (optional):** If you need to provide access to more than one user then you need to use the [CubeSQL database server](#) (*the inexpensive 5-seat licence is the recommended minimum. A free 2-seat licence also available*).

**Multi-company:** Add as many payroll databases as you need for your group of companies or branches. *Please note that Bureau fees apply if you are processing payroll for profit.*



## Training and product support

**Just a reminder that training and product support is covered by your subscription!**

Staff come and go, and there's often a lot of knowledge lost in the process. Don't struggle to work out how to do things - help is only a call or email away.

Phone: **(06) 353 6462**  
helpdesk@smoothpaygold.com



SmoothPay Helpdesk  
P O Box 20019  
Palmerston North 4448  
(06) 353 6462

[Unsubscribe](#) | [Update Preferences](#)